

August has been a great month for the team at Pilbara Community Legal Service. We have welcomed new employees and our clients have been keeping us super busy!

# What's been happening at PCLS

# AUGUST COMMUNITY OUTREACH

Two members from the Legal and Redress team paid a visit to Marble Bar this month. Our solicitor supported 2 clients who required assistance with Extraordinary Licenses and provided information about PCLS

to community members and

Centrelink.

Marble Bar Community Visit



Newman Community Visit
We had a member from the Legal
team provide outreach to
Newman this month. Our Solicitor
assisted 3 clients with separation,
divorce and property settlement.
They also attended Ashburton
Aboriginal Corporation to do a
presentation.

# UPCOMING COMMUNITY OUTREACH



# HOMELESSNESS BBQ 2023

South Hedland & Roebourne Office Our Roebourne and South Hedland office hosted their annual barbeque this month to raise the awareness of homelessness in Australia.

We want to say a huge thank you to all organisations that supported the cause and donated items to us: KMART, Karratha Dental Care, Woolworths, Coles, Roebourne's Men Group, Gumala, Lotterywest, Shelter WA & Grace Removals.

Our Housing Support Team Leader had even made an appearance on the radio with Ngaarda Media.







# COOKING UP A STORM

Community Migrant Services Session

Our Migration Support Worker and Financial Capability Worker put their cooking skills to test this month. They made great connections with community members from various cultures; Indigenous Australian, South African, Ukrainian, Indian, Filipino and Sri Lankan who were thrilled to be informed about the PCLS Financial Counselling Program and some useful finance tips. In addition, Yvette (FCW) cooked and prepared some delicious Native New Zealand dishes, Māori bread, mussel fritters and Afghan biscuits.



# WIRAKKA MAYA GALA

#### South Hedland Office

Wirraka Maya celebrated their 30 years of service in South Hedland in August. Our Legal, People & Culture and Administration Workers attended. Pictured is the CEO of Wirraka Maya with one of our Solicitors and People & Culture representative. There was a buffet, live music and special speakers.



# SCRIBBLERS FESTIVAL

# South Hedland Office

Our dynamic duo in South Hedland attended the Scribblers Festival and represented PCLS. There were illustrators, authors, ice cream trucks, book swaps, art & crafts, painting and decoupage. Plus the ice cream was FREE!







# ASHBURTON INFO SESSION

# **Financial Counsellors**

Our Financial Counsellor held a presentation for Ashburton
Aboriginal Corporation on the financial services that PCLS offer.
The session was in Newman, we had members from the
Karratha and South Hedland office dial in to contribute. Was a
wonderful team effort!





# MARBLE BAR OUTREACH

# Legal Team

Our solicitor from the South Hedland with his station set up in Marble Bar, where he had assisted clients with E Licenses and engaged with the community.



# Changes in PCLS

WELCOMED OUR NEW CEO

Pilbara Community Legal Service has welcomed Joanna Collins, our new CEO. Welcome to the team Joanna, we are so pleased to have you!

SAID OUR GOODBYES TO TEAM MEMBERS



Pilbara Community Legal Service said our goodbyes to a team member Fern Van Beek, we wish you the best of luck in your future journeys.





Happy 1 year anniversary to Helen, our Redress Support Worker in South Hedland!

# Coming Up at PCLS



Our monthly Cooking Up a Storm session in South Hedland will take place on the 20th of September 2023 starting 10am at Hedland Well Women's Centre.



Our Financial Counsellors will be heading over to Yaandina for an information session on their services at Pilbara Community Legal Service.

# Pilbara Community Legal Service Values

### **UNDERSTANDING**

We listen, show empathy, and demonstrate support.

## **PROFESSIONAL**

We are consistent in the delivery of best practice.

### ACCEPTANCE

We welcome people of all backgrounds, cultures and beliefs.

# HELPFUL

We prioritise goals and do whatever we can to make a difference and achieve positive outcomes.

### **EMPOWERING**

We give people all they need to make the best decisions.

#### INNOVATIVE

We are always open to new ideas and finding solutions.





# **Our Services**



## HOUSING SUPPORT

Our Housing Support Workers assist people who are having difficulty sustaining stable accommodation. The program is for people who are at risk of or are experiencing any type of homelessness issues.



Our Community Migrant Service Workers provide one-on-one casework, support, information and linkages to other mainstream services to assist migrants.



#### LEGAL SUPPORT

Our legal team offer free legal advice and assistance in the areas of family law, restraining orders, child protection matters, and criminal injuries compensation.



## REDRESS SUPPORT

Our Redress Support Workers are here to help survivors of sexual abuse understand the Scheme, talk about feelings and guide them through the application process.



# DOMESTIC VIOLENCE SUPPORT

The role of our Domestic Violence Support Workers is to provide support to victims of family and domestic violence through safety and crisis intervention planning, informal counselling, support planning, advocacy, court support, assistance with Violence Restraining Order applications and education.



# TENANT ADVICE & EDUCATION SERVICE

Our Tenant Advice and Education Service Workers are here to advocate, support and educate tenants in relation to their rights and responsibilities in accordance with the Residential Tenancies Act. They cannot provide advice to landlords or commercial tenants.



# FINANCIAL COUNSELLING

Our Financial Counsellors offer information, conduct assessments and provide options and support to assist clients, address identified problems and manage financial situations more effectively.

**Contact Us Today!** 

Karratha Roebourne South Hedland Newman

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