

**Do you know someone who is new to Australia and needs assistance? Contact one of our migrant workers to learn about the free services and information we can provide.**

คุณรู้ไหมว่าใครบางคนที่จะใหม่สำหรับประเทศออสเตรเลียและต้องการความช่วยเหลือหรือไม่? ติดต่อหนึ่งในสำนักงานของเราเพื่อเรียนรู้เกี่ยวกับการให้บริการโดยไม่เสียค่าใช้จ่ายและข้อมูลที่เรามอบให้

Bạn có biết ai mới là ai tới Úc và cần trợ giúp không? Liên lạc với một trong văn phòng của chúng ta để hiểu biết về dịch vụ miễn phí và chúng ta cung cấp thông tin

Kau tahu seseorang yang baru untuk Australia dan membutuhkan bantuan? Hubungi salah satu dari kita pejabat untuk belajar tentang bebas servis dan maklumat kami menyediakan

Anda mengenali seseorang yang baru untuk Australia dan membutuhkan bantuan? Hubungi salah satu kantor kami untuk mempelajari tentang layanan bebas dan informasi yang kita memberikan

## CONTACT US

### Karratha (Head Office)

Welcome Lotteries House  
1/7 Morse Court  
Karratha WA 6714  
Phone: (08) 9185 5899



### Newman

Newman House  
4/46 Iron Ore Parade  
Newman WA 6753  
Phone: (08) 9175 0148



### Roebourne

2 Padbury Street  
Roebourne WA 6718  
Phone: (08) 6149 2031



### South Hedland

South Hedland Lotteries House  
9/2 Leake Street  
South Hedland WA 6722  
Phone: (08) 9140 1613



**Open 8:00am- 4:00pm Monday to Friday**  
**To ensure that we can assist you as soon as possible, please phone ahead and make an appointment.**

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**Pilbara Community Legal Service Inc.**

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# MIGRANT SETTLEMENT SERVICE

**Karratha • Roebourne • South Hedland • Newman**  
(08) 9185 5899 (08) 6149 2031 (08) 9140 1613 (08) 9175 0148

## What is Migrant Settlement Service?

Arriving and settling in a new country can be over whelming. The Migrant Settlement Service is located in our Karratha and South Hedland office. It is an information and referral service that assist newly arrived migrants in the Pilbara to become self-reliant and participate in Australian society.

During the “settlement period”, migrants may need assistance to access basic services such as housing, employment, legal, education, health and medical services. The length of the settlement period varies for each migrant, depending on factors including their skills, qualifications, level of English language and their ability and familiarity with Australian culture and institutions.

## What do our Migrant Settlement workers do?

The Migrant Settlement Service provides one-on-one casework, support, information and linkages to other mainstream services to assist migrants. Community development activities are undertaken which include the implementation of projects that aim to support and empower newly emerging community groups. Face-to-face, individual and group assistance is available to newly arrived migrants.

### Our Community Migrant Service Workers

#### Karratha Office

Phone: (08) 9185 5899

Email: [cmsk@pcls.net.au](mailto:cmsk@pcls.net.au)

#### South Hedland Office

Phone: (08) 9140 1613

Email: [cmsh@pcls.net.au](mailto:cmsh@pcls.net.au)

## If you are a migrant new to Australia our services can assist you to:

- Look for accommodation
- Understand letters and documents
- Access education (enroll children in school, find English classes etc.)
- Access health services
- Access Centrelink and other government services
- Access banking and financial institutions
- Access referrals to migration agents and lawyers
- Gain recognition of your overseas qualifications
- Gain general settlement information

