

What is the National Redress Scheme?

The Royal Commission into Institutional Responses to Child Sexual Abuse listened to thousands of people about the abuse they experienced as children. The abuse happened in orphanages, children's homes, schools, churches and other religious organisations, sports clubs, hospitals, foster care and other institutions.

The National Redress Scheme:

- acknowledges that many children were sexually abused in Australian institutions
- recognises the suffering they endured because of that abuse
- holds institutions accountable for that abuse
- helps people who have experienced institutional child sexual abuse gain access to counselling, a direct personal response, and a Redress payment.

How can our service help?

The Redress Support Service is free and confidential. It helps survivors of sexual abuse understand the scheme, receive emotional support and guide them through the whole application process. Our service can:

- give you someone to talk to
- give you information about the scheme and answer any questions
- help you to fill out an application
- help you to understand Redress outcomes

Contact Us

Karratha

Karratha Business Centre
52/15 Sharpe Avenue
Karratha WA 6714
Phone: (08) 9185 5899

South Hedland

South Hedland Lotteries House
9/2 Leake Street
South Hedland WA 6722
Phone: (08) 9140 1613

Newman

Newman House
4/15 Iron Ore Parade
Newman WA 6753
Phone: (08) 9140 1613

Roebourne

2 Padbury Road
Roebourne WA 6718
Phone: (08) 9185 5899

We are open 8:00am - 4:00pm Monday to Friday to ensure that we can assist you as soon as possible, please phone ahead and make an appointment.

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PILBARA COMMUNITY
LEGAL SERVICE Inc.

Redress Support

www.pcls.net.au

Who can apply?

Applications can be made to the NRS if:

- sexual abuse was experienced as a child under the age of 18
- the abuse happened before 1 July 2018
- an institution was responsible for bringing you into contact with the perpetrator of the abuse

What can be applied for?

The NRS can help you gain access to:

- a direct personal response from the institution
- a Redress payment
- counselling

Direct personal response

Survivors can choose to have a direct personal response from an institution, which can include:

- an apology
- acknowledgement of the impact the abuse had
- provide details on what they have done or will do to stop the abuse from happening again
- have a senior official send a letter addressed to the survivor or make a public announcement

Our Redress Support Service can give you support during the direct personal response.

Redress payment

Payments range from less than \$10,000 up to \$150,000.

Any earlier payments you have received will be deducted from the redress payment. This includes:

- payments from redress or victims of crime schemes and out of court settlements

Earlier payments will be adjusted to today's value, with an annual inflation rate of 1.9% being used. The adjusted amount will be deducted.

Past payments that were made to support people with medical bills or other items will not be taken into account for redress.

Counselling

How a survivor can access counselling will depend on their location.

We can help connect survivors to counselling services, as well as help to access the NRS.

For more information about the National Redress Scheme please visit their website

www.nationalredress.gov.au

Who to contact for emotional support

Beyond Blue
1300 224 636

Lifeline
13 11 14

1800 Respect
1800 737 732

Suicide Call Back Service
1300 659 467

Mensline
1300 789 978

Emergency contact
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