

What are Housing Support Workers?

Housing Support Workers assist people having difficulty maintaining stable accommodation. This program is for people who are at risk of or are experiencing any type of homelessness issues.

What do Housing Support Workers do?

Housing Support Workers provide intense support to assist you to sustain secure, stable, long term housing. They proactively liaise with housing providers, including community housing, public housing and property managers (landlords), in the private sector to assist you to keep your tenancy, and prevent eviction which may lead to homelessness.

How to get assistance?

Housing Support Workers can accept referrals from:

- Department of Communities Housing
- Department of Justice and Corrective Services
- private rental property managers and landlords
- drug, alcohol and mental health services
- other non-government organisations
- self-referral

Contact Us

Karratha

Karratha Business Centre
52/15 Sharpe Avenue
Karratha WA 6714
Phone: (08) 9185 5899

South Hedland

South Hedland Lotteries House
9/2 Leake Street
South Hedland WA 6722
Phone: (08) 9140 1613

Newman

Newman House
4/15 Iron Ore Parade
Newman WA 6753
Phone: (08) 9140 1613

Roebourne

2 Padbury Road
Roebourne WA 6718
Phone: (08) 9185 5899

We are open 8:00am - 4:00pm Monday to Friday to ensure that we can assist you as soon as possible, please phone ahead and make an appointment.

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PILBARA COMMUNITY
LEGAL SERVICE Inc.

Housing Support

www.pcls.net.au

What is homelessness?

Homelessness is not just having no home to live in. Homelessness can be defined as a lack of one or more elements that represent a home. Some of these elements include a sense of security, stability and privacy, safety and the ability to control the living space.

Homelessness is defined in three categories, primary, secondary and tertiary homelessness.

Primary homelessness - includes all people without conventional housing, such as people living on the streets, squatting, living in improvised dwellings or using cars for temporary shelter.

Secondary homelessness - describes people who move frequently from one form of accommodation to another, this includes people living temporarily with other households, friends or family, and people staying in boarding houses on a short-term basis.

Tertiary homelessness - is the situation where people are living in boarding houses or caravan parks on a medium to long-term basis without the security of a lease or private facilities.

Housing Support at PCLS

Our program aims to meet the needs of individuals or families in areas such as:

- working with you to sustain your tenancy
- assistance with housing applications
- linking and referring you and your family to other support services (e.g. financial counsellors, drug, alcohol and mental health services, domestic violence services etc)
- working with you to develop strategies to strengthen your resilience and identify and tackle problems earlier

Additional Services

Karratha Women's Refuge
9185 2807

Mungu Tharndu Maya Refuge Roebourne
9182 0800

Hedland Women's Refuge
9173 1896

Newman Women's Shelter
9175 5100

